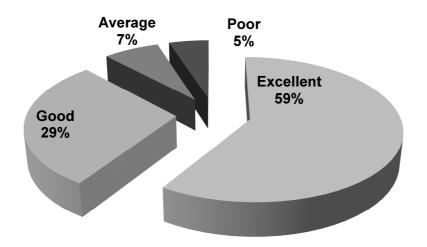
Responses to customer feedback May 2014 – July 2014

Agenda Item 13 APPENDIX 4

Retirement from Active status

145 members59 responses40% response rate

Overall, how would you rate the service you received from Avon Pension Fund?



Deferred into payment

108 members14 responses13% response rate

Overall, how would you rate the service you received from Avon Pension Fund?

